



MorganCARE Coverage



It takes a village. You can use ours.

Level up your customer service and support experience from the leaders in Pulmonary Function Testing and the people that know your products best.

- Guaranteed service by an authorized Morgan Scientific representative
- Phone, email, and remote-connect support through various remote access solutions
- Extended warranties to protect your investment



MorganCARE is your partner for the life of your system.

Multi-year, long-term agreements that include:

- Extended warranty coverage for up to 5 years - See morgansci.com/legal/morgancare for full details
- Significant price discounts for 3-year and 5-year agreements
- Option to lock-in software license price for the entire term
- Access to our online on-demand Training Center
- Significant discounts for follow-up & refresher training



MorganCARE is the latest in our commitment to unparalleled customer service.

All MorganCARE plans will include:

- Replacement of minor hardware items as required
- Adjustment of all electronic gas signals, flow references, and offset values to factory settings
- Complete mechanical and electrical inspection
- Clean, lubricate, and adjust all critical components in the system
- Perform and verify all volume, gas, and pressure calibrations
- Verify full PFT operation and accuracy using syringe QC and biologic QC



Morgan Scientific is the only PFT equipment provider to offer premium plans that extend and enhance your original warranty coverage.

MorganCARE

Coverage for greater peace of mind

Maximize your system performance

Reduce risk with predictable service budgets

Partner with the experts



Select the plan that works best for you!

	Standard	Premium Level 1	Premium Level 3	Premium Level 5
Preventative Maintenance	✓	✓	✓	✓
Priority Support: Remote or Onsite		✓	✓	✓
Extended Warranty Term		1 yr	3 yr	5 yr
Faster Service Response		✓	✓	✓
Expedited Shipping for Eligible Parts		✓	✓	✓
No Waiting for Estimate or Purchase Orders		✓	✓	✓
Priority Repair Processing & Scheduling		✓	✓	✓
Lock In Software License for Term (optional)			✓	✓
Access to Online Training Center			✓	✓
Additional Discounts on Multi-year Plans			✓	✓

